

# How to find a provider



## Online, every time

The Blue Shield of California website features a current listing of Personal Physicians, specialists, and hospitals, as well as our drug formulary and network pharmacies.

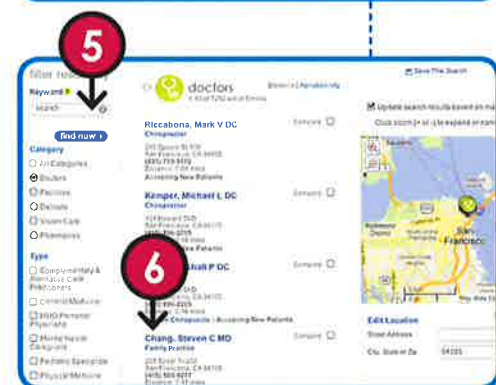
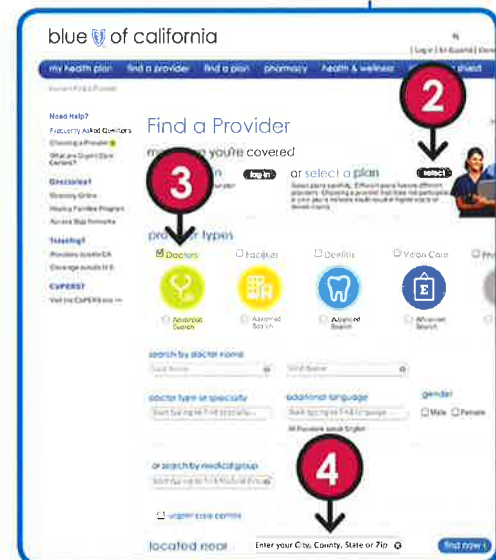
## Choosing a provider is easy with Blue Shield's Find a Provider

- 1 Go to **blueshieldca.com** and click on *Find a Provider*.
- 2 Next to *Select a plan*, click on *Select*. A pop-up window will appear. Choose *CalPERS* as your plan and either *Access+ HMO* or *NetValue HMO* as your sub-plan. Then click on *Set plan*.
- 3 Select the type of provider that you are searching for (Doctors, Facilities, etc.).
- 4 Enter your ZIP code and click *Find now*.

## Find a Provider helps you:

- Find a new doctor or check to see if your current doctor is in our Access+ HMO or NetValue HMO plan networks
- Compare hospitals and medical groups according to cost and quality indicators
- Print a personalized directory

- 5 You can filter the search by name, specialty, language, facility type, and more.
- 6 You can check your provider's rating and information. To see a provider's performance profile, simply click on the name of the doctor, HMO medical group, or hospital from your search results.



## How to create a personalized directory

You can create a tailored directory of doctors, hospitals, and pharmacies in a specified area.

Choose your preferred information such as the geographical area and type of provider you want to include, where to have your directory emailed, and if you like, how to personalize the cover. Once you've created your customized directory, it will be emailed to you to download or print.

- 1 Go to **blueshieldca.com/fap** and click on **Directory online**.
- 2 Under **Choose your Plan**, select **Medical Plans for Government and Public Employees**. Then choose your plan from the drop down menu and click **Continue**.
- 3 In the first field, **Select Desired Specialties**, select **All Physicians and Specialists**. In the second field, **HMO Medical Groups to Include**, select **All HMO Medical Groups and IPAs**. In the third field, **Select Additional Options**, check **Glossary of Medical Specialties**, and **Index of Providers A-Z**. Under **Personalized Cover Letter**, check **Yes**. And then click on **Continue**.
- 4 Under **Provide your Location**, choose **County or Zip Code**, select your provider radius, and click **Create Directory**.
- 5 Next enter the email address where you would like your directory sent, and click **Email Directory**.
- 6 You should now see the screen that says **Directory Successfully Created and Sent**.

blue shield of california

Find a Provider

make sure you're covered

1

Choose Your Plan

2

3

Select Directory Contents

Select Desired Specialties:

All Physicians and Specialists

4

4

Provide Your Location

5

Email Address

6

Directory Successfully Created and Sent

## We can help you

If you don't have online access or need help, contact your Member Services team at **(800) 334-5847** for personal assistance or to request a personalized provider directory.